



INDIA + S.E. ASIA  
TRADE

## INDIA + S.E. ASIAN TRADE

### COMMITTED TO EXCELLENCE

EPL International was established in 2003 and has quickly grown into a market leading international logistics provider by building strong partnerships with its customers and service partners.

EPL embraces a culture of continuous improvement and is committed to excellence in everything it does. We work hard to achieve results far beyond customers' expectations. We welcome, and thrive on, 'out-of-the-box' requirements, as well as run-of-the-mill movements.

Our network of international offices and service partners allows us to offer outstanding global expertise in freight forwarding and logistics. With our head office in Sydney, and offices in Israel and agents around the globe, we have a team in place to create a solution for any logistical or transport need.

### INDIA AND S.E. ASIAN EXPERTISE

EPL specialises in the S.E. Asian and Indian sub-continent trade lanes. We have an extensive network of dedicated agents in these regions, allowing us to deliver your goods quickly and reliably.

Unlike most of our competitors we understand business and cultural practices in India and S.E. Asia. This enables us to negotiate the lowest-cost and most flexible transport and logistics solutions.

We have an experienced management team well versed with transport options in the major and minor ports in India. These include Nhava Sheva, Chennai, Cochin, Kolkata, Haldia, Pipavav, Mundra, Kandla, Tuticorin and Visakhapatnam and a host of other destinations such as Tughlakabad, Amingaon, Panipat, Jaipur, Jodhpur, Nagpur, Raipur, Moradabad, Sabramati, Bangalore and Coimbatore.

Within S.E. Asia, we have an active list of customers trading between ports in Bangladesh, Pakistan, Sri Lanka, Singapore, Malaysia, Indonesia, Myanmar, Thailand, Vietnam and the Philippines.

EPL controls weekly space allocations of 10 to 12 per cent on all vessels leaving these regions and handles a significant share of the freight, averaging 2500 containers a month. We service all remote locations as well as the main ports - no shipment is too large or too small for us to handle. Some of the goods exported to India and S.E. Asia include scrap metal, waste paper, soft commodities including grains, chickpeas, lentils, wool and cotton, machinery and apparel.

The main goods we import include clothing, jute and jute products, packaged foods, dry and frozen foods, leather and sporting goods, luggage, tea, tobacco and gems.



## DELIVERING ON PROMISES

At EPL, we promise you prompt and efficient service and tailor solutions to your needs. This is an integral part of the EPL philosophy - we focus on continuous improvement and standout quality of service, creating an environment for long-lasting partnerships.

Our state-of-the-art IT system is linked to leading industry

portals and provides clients with real-time visibility of their shipments. Clients can easily access information about the entire supply-chain process from orders raised through to the delivery of goods.

This includes 24/7 interactive web access with client log-in and 24/7 synchronised schedule data to customers systems.

## BROAD RANGE OF SERVICES

Whatever your needs, we can meet them. We can move goods via sea, air or road freight in the most cost-effective way and in the quickest possible time. We handle a wide range of imports and exports and our services include:



**PURCHASE ORDER  
MANAGEMENT**



**SUPPLY CHAIN  
MANAGEMENT**



**CONTAINER PICK-UP  
AND DELIVERY**



**AIR FREIGHT INCLUDING  
SPECIALISED CARGO SERVICES**



**SPECIAL  
PROJECTS**



**OCEAN FREIGHT INCLUDING  
OVERSIZE GOODS**



**BONDED & FREE GOODS  
WAREHOUSING**



**CUSTOMS BROKERAGE FOR ALL  
IMPORTED & EXPORTED GOODS**

## KEEPING TRACK OF ORDERS

With every booking, we go through the following processes to ensure you receive the best possible service and visibility.

- For each booking we:
  - Ensure equipment availability at the port of loading
  - Confirm allocation ex origin and at transshipment ports
  - Confirm connections and vessels
  - Confirm port of discharge with the shipper.
- Track and trace a shipment's progress until it arrives at the port of discharge or final destination.
- E-mail updates to clients at any point of movement, providing complete visibility of the shipment or a container's progress.
- Receive and check all shipment documents from the supplier and provide these to clients or their nominated customs broker.
- Prepare customised management reports for clients with information about orders.
- Use our leverage with carriers and our experience and knowledge in overcoming challenges where changes, cancellations or any other unpredicted event occurs.
- Each client has a nominated customer service representative dedicated to handle their shipment from start to finish.
- Follow up and monitor your return of empty containers to reduce unnecessary detention costs.

EPL is there for you. No matter what your logistic or transport requirements, we will work with you to achieve the best solution for all your import, export or logistic needs.